

## NEWS RELEASE

For Immediate release

23 June 2009

### RPS Publishing moves distribution function to Macmillan

**RPS Publishing**, the publishing organisation of the Royal Pharmaceutical Society of Great Britain, has announced that it will be transferring its book and journal fulfilment to Macmillan Distribution (MDL) and Macmillan Publishing Solutions (MPS).

Effective from 30<sup>th</sup> July 2009 Macmillan Distribution will commence trading on behalf of **RPS Publishing** for **Pharmaceutical Press** book fulfilment, excluding customers in the Americas and Canada, which continues under current arrangements through Smith Fulfillment.

Effective from 30<sup>th</sup> July 2009 Macmillan Publishing Solutions will commence trading on behalf of **RPS Publishing** for all journal and MedicinesComplete fulfilment worldwide.

Commenting about the decision to move their business to Macmillan, Robert Bolick, Managing Director of **RPS Publishing** said, "We are delighted to be working with MDL and MPS to provide a complete and global solution for our customers.

"Both MDL and MPS operate using sophisticated and internationally recognised book and journal fulfilment systems. With their commitment to advancing technology and automation throughout all aspects of the publishing process, we feel that our customers and publications will benefit from their expertise and the technology provided by their systems.

"Their experience in the e-content world, along with the tools provided to their client publishers, will allow **RPS Publishing** to provide additional support and services to their customers."

### **RPS Publishing (Pharmaceutical Press) Book Distribution**

Orders and distribution: Orders should be placed with Turpin Distribution up until Wednesday 29<sup>th</sup> July. From Thursday 30<sup>th</sup> July, distribution for all titles (excluding the Americas and Canada) will transfer to Macmillan Distribution (MDL) and all orders or enquiries should be sent to MDL. Arrangements will be made for the transfer of backorders and Teleordering.

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Returns: Authorised returns relating to orders placed prior to 29<sup>th</sup> July should be sent to Turpin Distribution until 30<sup>th</sup> September. No returns will be processed by Turpin after this date; authorisation must then be requested from MDL.

Payments: Customers should make payments to the originating distributor.

UK Trade orders - MDL

Phone: 01256 302692

Automated line for orders and availability: 0845 0705656

Fax: 01256 812558 / 812521 - UK

Email: Orders@macmillan.co.uk

Export Trade orders - MDL

Phone: +44 (0) 1256 329242

Fax: +44 (0) 1256 842084 - Export

Email: Export@macmillan.co.uk

**RPS Publishing (including Pharmaceutical Press) Journal Distribution**

All orders

Phone: +44 (0) 203 318 3141

Fax: +44 (0) 203 318 3139

Email: **pharmpress**@macmillansolutions.com

For further information please contact Ashu V.K. Paul (a.paul@macmillansolutions.com)

ENDS

For further information, please contact

Joan Dargan, Marketing Manager

RPS Publishing

+44 (0)20 7572 2491

joan.dargan@rpsgb.org

Notes to editors

**About RPS Publishing**

[www.rpspublishing.com](http://www.rpspublishing.com)

**RPS Publishing** is the publishing organisation of the Royal Pharmaceutical Society of Great Britain. It has been active as a publisher for the pharmacy profession since 1841 and has some world-renowned titles on its list, including *Martindale: The Complete Drug Reference* published under the Pharmaceutical Press imprint. **RPS Publishing** is also responsible for such highly respected publications as the *British National Formulary* (with the BMJ Group) and *The Pharmaceutical Journal*. The MedicinesComplete online subscription service was launched in 2004 and continues to grow in coverage and popularity.

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## **About the Royal Pharmaceutical Society**

[www.rpsqb.org](http://www.rpsqb.org)

The Royal Pharmaceutical Society of Great Britain is the regulatory and professional body for pharmacists in England, Scotland and Wales. The primary objective of the Society is to lead, regulate and develop the pharmacy profession.

## **About Macmillan Distribution (MDL)**

[www.macmillandistribution.co.uk](http://www.macmillandistribution.co.uk)

Macmillan Distribution is a UK based book distributor that handles over thirty publishers including the Macmillan Group. Third party clients include Bloomsbury (the publisher of the *Harry Potter* titles) Guinness World Records and Walker Books. MDL distributes throughout the UK and the rest of the world. Customers include bookshops, wholesalers and members of the public. The company employs over 300 staff and its title file contains some 30,000 live titles that are warehoused at the distribution centres in Swansea (Pontardulais), Basingstoke and Eaton Socon. Together they offer extensive warehousing facilities of over 400,000 square feet ensuring the smooth operation of receiving, storing and distributing an extensive range of books.

MDL is always keen to invest time and money in new systems and approaches to ensure the highest quality of service. Examples include the latest version of Vista software, extensive use of EDI and work with Batch.co.uk. MDL was the first book distributor to launch a PubEasy website and developed an automatic returns system on which the industry returns initiative (IRI) has been based. Innovations in Customer Services have ranged from the introduction of OCR (Optical Character Recognition) to the current piloting of a telephone based automated response system. This system can be used for order processing and title or price availability enquiries without the need to wait for an operator. Investment in warehouse technology includes the introduction of radio frequency terminals, a sophisticated PEEM conveyor in the Swansea warehouse and two sortation machines in the Basingstoke warehouse. In May 2004 MDL took over the running of the A&C Black warehouse in Eaton Socon.

Macmillan Distribution (MDL) is a division of Macmillan Publishers Limited. Macmillan is one of the largest and best known international publishers in the world, characterised by high-quality academic and scholarly, educational, fiction and non-fiction publishing in many forms.

## **About Macmillan Publishing Solutions (MPS):**

[www.macmillansolutions.com](http://www.macmillansolutions.com)

Macmillan Publishing Solutions provides a variety of content transformation, content development, creative design and software services to international publishers, media companies and large enterprises. With a global presence and over 30 years of offshore experience, MPS has earned a strong reputation as a leader in the industry. Our experience, domain knowledge, technological expertise and traditional best practices uniquely position us to address the rapidly changing needs of the digital revolution.

**MPS Fulfilment** offers a comprehensive range of fulfilment services and business processing solutions for both print and online publishing models. Our strengths include expertise and experience in providing end-to-end subscription management services and an established expertise in customer service and delivery.

We are ISO/IEC 27001: 2005 certified (data management and handling) which ensures that all of our clients' data remains secure at all times.